

# Boots at a GLANCE

JANUARY 2025\*

## ABOUT US

### TEAM MEMBERS

Total employees at Boots:  
**51,000+**



**5,000+**  
Boots Pharmacists



**12,200+**  
Boots Pharmacy Technicians,  
Dispensers, Advisors and  
Healthcare Sales Assistants



**1,300+**  
Boots Beauty Specialists



**4,800+**  
Boots Opticians

### STORES

Total number of stores:  
**1,800+**

of which, the majority have a pharmacy



**37**  
Flagships



**38**  
Airport Stores



**c.800**  
Local Pharmacy  
Stores



**950+**  
Health & Beauty/  
Convenience

Now **180** reinvented  
beauty halls and **over 130**  
healthcare reinvention stores

The UK's leading health and beauty retailer



The UK's number one  
**BEAUTY  
DESTINATION**

- Boots is the UK's favourite beauty retailer
- Launched **over 20 new** beauty brands and **over 2,300** lines since September 2024
- Exclusive home of No7 – the UK's number one skincare brand



Providing  
**HEALTHCARE**  
at the heart of communities

- Boots is number one for dispensing prescription items in the UK and dispenses millions of prescription items per week
- **Over 600** healthcare brands sold at Boots and **one in two** healthcare products sold are Boots own brand
- Deliver **over 180** healthcare services on behalf of the NHS and privately



Investing in digital to  
create a world class  
**OMNICHANNEL  
EXPERIENCE**

- The Boots app has **8.1 million** active users
- On-demand delivery available from **over 250** stores via Deliveroo, Uber Eats and JustEat



Offering  
**AMAZING VALUE**  
to our loyal customers

- **Over 16.9 million** active members of the iconic Boots Advantage Card
- **Always on 10% discount** on Boots own brand products for Advantage Card members alongside personalised digital offers through the Boots app
- Thousands of products available at lower prices for Boots Advantage Card members through Price Advantage



Meaningful  
**ENVIRONMENTAL  
SOCIAL GOVERNANCE**  
through partnerships

- **Over 2,200** Boots Macmillan Information Pharmacists (BMIPs) and **600 Boots Macmillan Beauty Advisors (BMBAs)** in our stores
- **Over 600** donation points for The Hygiene Bank in stores across the UK
- Supported **over 700** young people through our partnership with The Prince's Trust
- Recycle at Boots deposit points at almost **800 stores** and **100 stores** now also offer blister pack recycling