

The UK's leading health and beauty retailer

ABOUT US

TEAM MEMBERS

Total employees at Boots:
52,000+



4,400+
Boots Pharmacists



13,000+
Boots Pharmacy Technicians,
Dispensers, Advisors and
Healthcare Sales Assistants



1,200+
Boots Beauty Specialists



4,800+
Boots Opticians

STORES

Total number of stores:
c. 2,000

of which, the majority have a pharmacy



37
Flagships



30
Airport Stores



900+
Local Pharmacy
Stores



900+
Health & Beauty/
Convenience

Now over 170 reinvented
beauty halls and over 80
healthcare reinvention stores



The UK's number one
**BEAUTY
DESTINATION**

- Around 500 beauty, skincare and haircare brands available
- Launched over 4,500 new lines from top beauty brands since September 2023
- Exclusive home of No7 – the UK's number one skincare brand



Providing
HEALTHCARE
at the heart of communities

- Boots is number one for dispensing prescription items in the UK and dispenses millions of prescription items per week
- Over 600 retail healthcare brands available and almost one in two healthcare products sold are Boots own brand
- Deliver 150 healthcare services on behalf of the NHS and privately



Investing in digital to
create a world class
**OMNICHANNEL
EXPERIENCE**

- Boots.com is the UK's number one most visited health and beauty website
- The Boots app has 7.3 million active users
- On-demand delivery available from over 160 stores via Deliveroo and Uber Eats



Offering
AMAZING VALUE
to our loyal customers

- Over 16.5 million active members of the iconic Boots Advantage Card
- Over 2,000 products at lower prices for Advantage Card members through Price Advantage
- Always on 10% discount on Boots own brand products for Advantage Card members alongside personalised digital offers through the Boots app



Meaningful
**ENVIRONMENTAL
SOCIAL GOVERNANCE**
through partnerships

- In our stores there are over 2,400 Boots Macmillan Information Pharmacists (BMIPs) and over 600 Boots Macmillan Beauty Advisors
- Over 580 donation points for The Hygiene Bank in stores across the UK
- Supported over 600 young people through our partnership with The Prince's Trust
- Recycle at Boots scheme allows customers to drop off hard to recycle empties at deposit points at over 800 stores. 100 stores now also offer blister pack recycling.