



## Environmental Policy

We've been in business for over a hundred years and in that time we've built a reputation for caring about our customers, our people and the communities we work in around the world. Caring for the environment has always been an integral part of this and it's one of the core values of our brand.

We've looked at how each aspect of our business affects the environment and we've drawn up a list of priorities and areas where we'll commit our efforts.

- **Products and services**

We'll minimise the environmental impact of our products and services we sell and use by making our designs as efficient as possible, by taking account of specific issues like carbon footprints, biodiversity, sustainable sourcing and our use of chemicals, and by working closely with our suppliers.

- **Climate change**

We'll reduce both direct and indirect carbon emissions from the energy we use in buildings, transport and manufacturing operations.

- **Waste minimisation**

We'll make the best use of resources, particularly in areas like packaging, water efficiency and recycling.

- **Communication**

We'll encourage open discussion on the issues affecting us by talking and listening to our customers and other stakeholders, providing environmental information with our products and publicly reporting how we perform on our environmental policy.

For us, environmental management goes far beyond just obeying local legislation and preventing pollution. We strongly believe that good environmental practice is good for business, a fundamental corporate responsibility and a key contributor to sustainable development.

All our people, suppliers and contractors have a valuable role to play by implementing this policy within their everyday activities. Putting environmental considerations at the heart of what we do ensures we manage them properly alongside other important business considerations such as safety, quality and value.

In order to make sure we continue to improve in environmental management, we'll set objectives and targets for the activities where we significantly affect the environment. We'll measure our performance on these over time and report our progress at least once a year.

Working in this way, we're sure we can continue to build on the ideals and principles of the Boots brand, upholding the trust of our customers and using our expertise across the supply chain to maintain the health of our planet for current and future generations.

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