



A member of
Alliance Boots

Our position on controlling store temperatures

At Boots our policy is to maintain store temperatures between 19°C and 23°C. It is very important that we maintain a comfortable shopping environment for our customers and working environment for our store colleagues. This means we heat our stores when the internal temperatures are lower than 19°C, and we cool them when they are higher than 23°C. Importantly, this means when the temperature is between 19°C and 23°C we are neither heating nor cooling enabling us to minimise our energy consumption.

Changes in the products and services we offer, such as increasing chilled food or opening doctor's surgeries and clinics within our stores means that we are always reviewing our specification for maintaining our internal store temperatures in light of the way we use our space.

In order to do this we have installed building energy management systems and monitoring equipment that gives us high visibility of energy consumption, and we scrutinise data and act on irregular energy patterns to remove waste from our operations.

Our efforts are in line with external best practice, and as validation we received the Carbon Trust Standard for Boots UK in 2010, demonstrating that we are continuing to reduce our carbon footprint.



Martin Hawes

Director of Engineering and Maintenance